

Find the Duck Competition – Terms & Conditions

1. Promoter

1.1. This promotion is organised by **Fuel Supplies (C.I.) Limited (“FSCI”)**, trading as Rubis Channel Islands.

2. Eligibility

2.1. The promotion is open to **residents of Guernsey aged 18 years or over**.

2.2. Employees of FSCI, St Sampson Terminal Ltd (SST), La Collette Terminal Ltd (LCT), their subsidiaries, and their respective immediate family members, agents, or anyone professionally connected with this promotion are not eligible to participate.

2.3. FSCI reserves the right to verify the eligibility of any participant and may request reasonable proof of age and Guernsey residency.

2.4. By participating in the promotion, participants confirm that they meet the eligibility requirements and agree to be bound by these Terms and Conditions.

3. Promotion Period

3.1. The promotion opens at **08:00 on Tuesday 1 September 2026** and closes at **23:59 on Wednesday 9 September 2026**, unless all available ducks and associated prizes have been claimed before this date.

3.2. FSCI reserves the right to close the promotion early once all 30 qualifying ducks and associated £50 road fuel vouchers have been claimed.

4. Participating Forecourts

4.1. The promotion is available at participating Rubis forecourts in Guernsey.

4.2. Five limited-edition Red Arrow Ducks will be hidden at each participating forecourt, with a total of **30 ducks available across six participating forecourts**.

4.3. The participating forecourts are:

- Venture Garage
- Forest Road Garage
- Cobo Service Station
- Trev’s Motorcycles
- Vale Service Station
- Granada Motors

5. How to Participate

5.1. To participate, an eligible customer must:

a) Spend **£35 or more on road fuel in a single transaction** at a participating Rubis forecourt in Guernsey during the Promotion Period;

b) Find one of the official limited-edition Red Arrow Ducks hidden within the participating forecourt shop;

c) Take the duck to the till and present it to a member of the forecourt team; and

d) Provide evidence of the qualifying £35 or more road fuel purchase if requested by the forecourt team.

5.2. Only genuine purchases of road fuel qualify towards the £35 minimum spend. Purchases of shop goods, car wash services, or other products or services do not count towards the qualifying spend.

5.3. The £35 qualifying spend must be made in a **single transaction**.

5.4. Participants must not enter restricted, staff-only or otherwise prohibited areas in an attempt to find a duck.

5.5. Participants must follow all reasonable instructions given by forecourt staff while taking part in the promotion.

6. The Red Arrow Ducks

6.1. There are **30 official limited-edition Red Arrow Ducks** available as part of the promotion.

6.2. Five ducks will be hidden within each participating forecourt shop.

6.3. Only an official Red Arrow Duck supplied by FSCI for this promotion and bearing the relevant identification/number will qualify.

6.4. Once an eligible participant has successfully found an official duck and completed the qualifying purchase requirements, the participant will receive the associated £50 road fuel voucher.

6.5. Subject to the qualifying criteria being met, the participant may keep the Red Arrow Duck they have found.

6.6. Ducks are available on a **first-come, first-served basis** and there is no guarantee that a duck will remain available at any particular participating forecourt.

7. Prize

7.1. There are **30 prizes in total**, consisting of one **£50 road fuel voucher** for each successfully claimed Red Arrow Duck.

7.2. The maximum total prize value available under the promotion is **£1,500**.

7.3. Each eligible participant may claim **a maximum of one £50 road fuel voucher** during the promotion.

7.4. The £50 voucher is redeemable against the participant's **next purchase of road fuel** at a participating Rubis forecourt in Guernsey.

7.5. The voucher cannot be exchanged for cash, refunded, transferred, or exchanged for any other product, service or alternative prize.

7.6. The voucher cannot be sold or otherwise commercially transferred.

7.7. The £50 voucher must be used in accordance with any additional redemption instructions printed on or supplied with the voucher.

8. Verification and Disqualification

8.1. FSCI and participating forecourt staff reserve the right to verify that a participant has completed all qualifying requirements before issuing a prize.

8.2. FSCI may refuse to issue a voucher where:

- a) The participant has not made the required £35 qualifying road fuel purchase;
- b) The duck presented is not an official promotion duck;
- c) The participant has already claimed a prize under the promotion;
- d) The participant is unable to provide reasonable evidence of eligibility when requested; or
- e) FSCI reasonably believes that the participant has acted fraudulently, dishonestly, or in breach of these Terms and Conditions.

8.3. FSCI reserves the right to disqualify any participant who attempts to manipulate, circumvent or abuse the promotion.

9. Safety and Conduct

9.1. Participants must take reasonable care for their own safety and the safety of others when participating in the promotion.

9.2. Participants must not enter restricted areas, climb on equipment, interfere with forecourt equipment, displays or fixtures, or otherwise put themselves or others at risk while attempting to find a duck.

9.3. FSCI reserves the right to refuse participation or withdraw a participant from the promotion where it reasonably considers that their conduct presents a safety risk or disrupts the normal operation of a participating forecourt.

10. Liability

10.1. FSCI will not be responsible for any loss, damage, injury or disappointment suffered by a participant as a result of participating in the promotion, except where such liability cannot lawfully be excluded or limited.

10.2. Nothing in these Terms and Conditions shall exclude or limit FSCI's liability for death or personal injury caused by its negligence, fraud, fraudulent misrepresentation, or any other liability which cannot legally be excluded or limited.

11. Changes to the Promotion

11.1. FSCI reserves the right, where reasonably necessary and due to circumstances outside its reasonable control, to amend, suspend, withdraw or terminate the promotion.

11.2. FSCI will endeavour to minimise any disruption to participants where such action is necessary.

12. Data Protection

12.1. Any personal data collected in connection with this promotion will be processed in accordance with applicable data protection legislation, including the Data Protection (Bailiwick of Guernsey) Law, 2017.

12.2. Personal data will only be collected and processed where reasonably necessary for the administration, operation and verification of the promotion, or where otherwise permitted or required by law.

12.3. Personal data will not be used for marketing purposes unless the participant has separately provided the appropriate consent or FSCI otherwise has a lawful basis to do so.

12.4. Participants may contact FSCI regarding the processing of their personal data or their data protection rights.

13. General

13.1. FSCI's decision in relation to all matters concerning the promotion is final and binding, subject to applicable law.

13.2. No correspondence will be entered into regarding individual decisions relating to eligibility, verification, disqualification or prize allocation, except where required by law.

13.3. Participation in the promotion constitutes acceptance of these Terms and Conditions.

13.4. If any provision of these Terms and Conditions is found to be invalid, unlawful or unenforceable, the remaining provisions will continue in full force and effect.

14. Governing Law

14.1. These Terms and Conditions are governed by the laws of **Guernsey**.

14.2. Any dispute arising in connection with this promotion shall be subject to the jurisdiction of the courts of Guernsey.